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POLICY

We, at Magna Pharmacia, through our wholesale of medicines and medical devices and service equipment, promote and nurture socially responsible behavior, and we are a reliable partner to our customers and suppliers. The policy of continuous improvement of service quality, improvement of performance in the field of quality management system, environment and occupational health and safety, is a permanent commitment of the Management and employees. In our work we apply the following standards:

- selection and cooperation with suppliers that meet the most stringent criteria in the production of medicines and medical devices,
- providing and performing top quality service, thereby striving to meet the needs and expectations of users and healthcare institutions using the products we deliver,
- consistent implementation and continuous improvement of the management system by the Management and all employees,
- harmonization of operations with the requirements of laws and regulations, and other requirements that we are obliged to meet,
- providing a safe and healthy working environment,
- preventing pollution, injuries and diseases,
- continuous work on risk reduction and continuous improvement of performance,
- promoting and commitment to environmental protection and occupational health and safety.

The Management commits itself to ensuring the implementation of the management system policy with the maximum contribution of all employees.

This policy is available to all stakeholders.

Belgrade
September 12, 2017

Director
Novka Tomić

